



Leroy B.
Mountain View, CA

★★★★★ 7/16/2009

This is the best Toyota shop on the Peninsula. I've been going to Chris at C&T since 1996 when I bought my first Toyota. C&T does great work at a fair price. And they never recommend work your car doesn't need.



maureen m.
San Mateo, CA

★★★★★ 6/30/2009

Yes, C&T Automotive is as good as it gets!! I only purchase Toyota's so I can have Chris @ C&T work on my car. I trust his talent,honesty and professionalism. That's hard to find in the auto repair business. C&T will always have my business and referral. Great job! Thank you



Ellen D.
San Mateo, CA

★★★★★ 6/29/2009

Thumbs up for C&T Auto!!

As a girl, some of my past experience in taking my car to a shop for service/repairs has been an intimidating and uneasy experience. On a referral from another parent at my children's school I was told about C&T & decided to give Chris a try.

I've been taking my car to Chris for several years now & finding a good honest mechanic that won't take me for a ride' is one thing that I don't worry about now.

I've noticed over the years that the technicians are almost all the same, & I like that because I know first hand that they are experienced.

Most importantly, my Corolla runs awesome & I have a good sense of security in knowing that I'm not going to break down.



Christine E.
Sunnyvale, CA

★★★★★ 6/23/2009

Chris used to service my 89 V6 4WD truck and kept it running like a top. When I sold it (to a friend) I was confident that he was getting a great truck. Now I'm getting ready to buy a 2000 Sienna and, before I do, I'm taking it to Chris for a thorough once-over. It's great to feel confident and so at ease with the person you trust with your wheels.

(As for an earlier comment about eye contact, there are many reasons why that might happen. Dishonesty is only one of them.)



A.B.
Foster City, CA

★★★★★ 5/21/2009

We've been going to Chris for years and wouldn't go anywhere else! Finding a great mechanic you can trust is priceless. He has a great reputation in the neighborhood (i.e. auto glass or Costelli's body shop) - we've heard more than once - "you don't need to replace your car - Chris will keep it going forever!" When we do get a new car one day it'll be a Toyota or Lexus to ensure Chris can still take care of us.



Bob W.
San Mateo, CA

★★★★★ 2/13/2009

My family and I have had six Toyotas including our current car a Prius: three cars, a van, a 4 Runner and a pick up, all of which have been maintained by C & T. Chris and his staff do an excellent job of giving honest, advance warning of possible issues, keeping our maintenance costs low.

And when problems do occur, the most cost effective solution is always found, and they even point out the difference between "gotta do now" and "this can wait". We highly recommend C&T



Jay K.
San Mateo, CA

★★★★☆ 1/13/2009

Chris at C&T was great at his old location. Ever since moved to Leslie St., he seldom does the mechanics work. They do not keep record, so each time you take your car in, he would second guess of the required service. Chris also order a diagnostic to determine a problem, not necessary the reason you take the car in, and you pay his mechanic for the diagnostic time. Not worth the extra cost at this shop.



Jim H.
Foster City, CA

★★★★☆ 1/12/2009

I went to this shop for a 60K service because of the glowing reviews on Yelp. What's good about this place is that they use genuine Toyota parts. What's bad about this place, from my one experience, is that they are an independent garage charging steep prices like a dealer but without any added value.

A Toyota dealer quoted me around \$450 for the 60K service while C&T quoted me around \$550, but for that C&T also replaces the thermostat (which they explained to me beforehand). In the end I paid \$700 at C&T because a drain plug for the antifreeze had to be re-threaded, which, to be fair, was not necessarily C&T's fault.

However, if this had been a Toyota dealership they could have looked up my car's service records (since I had only been going to dealerships) and realized that the antifreeze did not need replacing for another 30K miles (previous dealer service for antifreeze had put in a new type that had less frequent intervals). That would have saved me some \$300 of extra service from antifreeze flush, thermostat replacement, and plug rethreading.

Dealership service is fine if you don't mind paying extra for some peace of mind and having nice service reminders sent to you. I don't see the point of paying those kind of prices, and more, at an independent garage like C&T. You have to do your homework.

To be fair, a reputation for honesty can be worth something. I can't tell yet from my one experience with C&T.



Garrick H.
San Mateo, CA

★★★★☆ 7/11/2008

I've owned many Toyota's and always looking for a good independent garage. I had high hopes for C&T and while it's true Chris is a very friendly guy, I had mixed luck with the repairs over teh couple of years I took my vehicles there. The last time I took one of my cars there was for work on the exhaust manifold. As I drove away from the shop an air intake hose popped off the car. I hobbled back and discovered the clamps had been left off. Within 8000 miles the car had developed a major exhaust leak that, among other things, damaged wiring in the engine bay. The car was repaired at another shop which discovered that C&T had not properly tightened any of the bolts related to the repairs they had done. That's something I'd expect from a high school shop class, not ASE certified mechanics. I'm still looking for a good independent Toyota mechanic but C&T will never touch another one of my cars.



★★★★★ 5/13/2008



Ted H.
San Francisco, CA

I've been going to Chris for 10 years. My Toyota has 300K miles on it and purrs like a cat because of C&T Toyota. Chris is straightforward and never tries to upsell like a dealer. In fact, he guarantees his work 100%. He did a major valve job for me 2 years ago and to this day he goes out of his way to make sure that the valves are perfectly adjusted - even when he's only getting paid to do a routine oil/lube/filter. I'm taking the time here to give credit where credit is due - thanks, Chris!